

CAROLINE PLACE TEAM

Nathan Silveira
General Manager

Vonnie Phonthaphanh
Office Manager

Natalie Sankar
Director of Care

Terri Ryckman
Recreation Manager

Robbie Elmer
Food Services Manager

Gary Montgomery
Environmental Services Manager

Erin Cassell
Sales Manager

118 Market Street
Hamilton 905-548-7660

Caroline Place News Letter

August 2026



From the General Manager

August is shaping up to be another busy and exciting month at Caroline Place, with plenty of opportunities to connect, celebrate, and enjoy everything our community has to offer.

One of the highlights will be our upcoming Ports of Call Week. Our team has been working hard to organize a fun-filled week featuring themed activities, delicious meals, entertainment, and daily opportunities to experience cultures from around the world. I am looking forward to joining everyone and taking part in the festivities throughout the week.

I would also like to let everyone know that I will be away from August 14 to August 25 on a family vacation to Portugal with my children. I am grateful for the opportunity to spend this time with them and create some special family memories. During my absence, our dedicated leadership team will be available to support residents, families, and team members and ensure everything continues to run smoothly.

It has been wonderful seeing our residents enjoying the courtyard, participating in activities throughout the building, and continuing to welcome new members into the Caroline Place community.

Thank you for helping make Caroline Place such a warm, welcoming, and vibrant place to call home. I hope everyone has a fantastic August, and I look forward to enjoying another exciting month with all of you.

Warm regards,
Nathan Silveira
General Manager

Resident Satisfaction Survey

Your Voice Matters – Annual Resident Satisfaction Survey

Our Annual Resident Satisfaction Survey is coming soon, and we want to hear from you! This confidential survey is your opportunity to share feedback about life at Caroline Place and help shape future improvements. The survey is administered by Greenhouse Marketing, an independent third-party company, ensuring your responses remain confidential.

Key Dates:

Survey Information Meeting: August 6, 2:00pm in Cafe Lounge

Survey Open: August 10- August 21

Results & Action Plan: Will be shared in November

As a thank you for participating, residents who complete a survey can enter a draw for a \$200 rent credit!

Every response helps us better understand your experience and continue making Caroline Place an even better place to live. We encourage everyone to participate and make their voice heard. Thank you for your feedback and support!

See newsletter insert for more information!



August Outings

Walking at Spencer Smith Park 5th

Shopping at Giant Tiger 10th

Scenic Dive & Stop at Snyder's Sweet Corn

Farm 12th

Lunch at Swiss Chalet 14th

Shopping at Walmart 17th

Visit to Krispy Kreme Donuts 19th

Scenic Drive 24th

Shopping at Fortino's 28th

Picnic Lunch at Confederation Park 31st

Please sign up at the front desk.
Note that trips may be cancelled due to
weather conditions.



**Happy Birthday to everyone celebrating their
birthday, please join us for our birthday celebration
on August 21st at 2:00 pm in the Café/Lounge.**

MONTHLY HIGHLIGHTS

Ports of Call – Caribbean



Join us for a 4-day cruise! Activities, adventures, music, and food to celebrate!

August 24th–28th

Aruba, Haiti, Barbados & Trinidad

Our final stop back home at Caroline Place where you will enjoy a Caribbean Style BBQ buffet lunch, along with Live Entertainment and Happy Hour serving up some festive Cocktails to Enjoy!

All activities & programs are listed on the monthly calendar.

MONTHLY HIGHLIGHTS



NEW Monday Morning Tuck Shop! 🍪☕
Start your week with a treat! Join us at the Monday Morning Tuck Shop for delicious snacks, drinks, and goodies. Cash only
Located in the Front Lobby



Sip & Paint Night

Grab a drink, pick up a brush, and join us for Sip & Paint Night! No experience needed, just bring your creativity and enjoy a relaxing night with friends.



Corn Shucking & Corn on the Cob Social

Join us in the courtyard for a corn shucking and corn on the cob social with great summertime music!

JAVA Music Club

The Java Music Club is a structured peer support program which offers the opportunity to engage with one another in a social setting through the use of researched themes, photography, music and readings.



Summertime Courtyard Socials

Join our summertime courtyard socials! Get out, enjoy the fresh summer air, and have some fun!